

# Whitefield Primary School

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Dear Parents and Carers

## **UNACCEPTABLE BEHAVIOUR – PARENT**

It was a fantastic afternoon last week at the Friends of Whitefield community cinema event.

We had close to 200 children watch Inside Out and their behaviour was exceptional!

The Friends of Whitefield team were brilliant - they organised everything from the ticket sales and distribution, to the bagging up of 200 bags of sweets and 200 bags of pop corn. We had 15 parents in school that afternoon getting everything ready and I was so chuffed to see everyone pulling together.

The event was marred however by an adult using completely unacceptable swearing, that I will not specify in this letter, towards one of the FoW volunteers after they were asked to leave the hall by the year 6 door.

The system of 'in through the main entrance, out through the Y6 door' is in place so that we don't have a huge congestion issue of families trying to get in and out the same door and also so that a school staff member can be on one door (the year 6 door) and ensure all children are leaving with an adult.

Even if you find this system frustrating, it is not done to cause annoyance to families and a response as the one given at the end of this event is wholly unacceptable. The parents hosting this event for our children have volunteered to do this and do not deserve to be spoken to like that.

This is the fifth report I have had since September of a parent or a family member being verbally abusive and/or aggressive towards staff or other adults in school and in BOLA. We will not accept this behaviour in our school and if those responsible choose to continue, further action will be taken by school and the Lancashire legal team.

I am however so grateful to the amazing Whitefield families we have. I know those mentioned above are a significant minority and that the laughter and chuckles we have on the playground and at our school events represent how wonderful our school community is. I was with some head teachers last week and told them all how much I love our school, our staff, our children and our families and I thank you for your continued support of school and the Friends of Whitefield team.



Mrs Foster  
Headteacher